



# TRAVEL GUIDE

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# Introducing Ferrara

Telephone country code: +39

Emergency numbers:

- Sanitary emergency: 118
- Fire emergency: 115
- Police: 112

Time and date format: 24-hour clock (0:00 – 23:59), dd/mm/yy (or yyyy)

## Language

Generally the level of spoken English in Italy is low, but you shouldn't have any problems in hotels, train stations, airports and wherever you ask for information to young people.

Here are some basic phrases you can use:

English	Italian
Thank you	Grazie
You're welcome	Prego
Can you repeat?	Può ripetere?
Can you speak slowly?	Può parlare lentamente?
Please	Per favore
Yes	Sì
No	No
How are you?	Come va?
Excuse me	Mi scusi
How much does that cost?	(sg./pl.) Quanto costa/costano?
I'm sorry	Mi dispiace
Can I get on the Internet?	Posso collegarmi a Internet?

I don't understand	Non capisco
I don't speak Italian	Non parlo italiano
Can you help me?	Mi può aiutare?
Where is the bathroom?	Dov'è il bagno?
Do you speak English?	Parla inglese?

## Numbers

1	Uno
2	Due
3	Tre
4	Quattro
5	Cinque
6	Sei
7	Sette
8	Otto
9	Nove
10	Dieci
100	Cento
1000	Mille

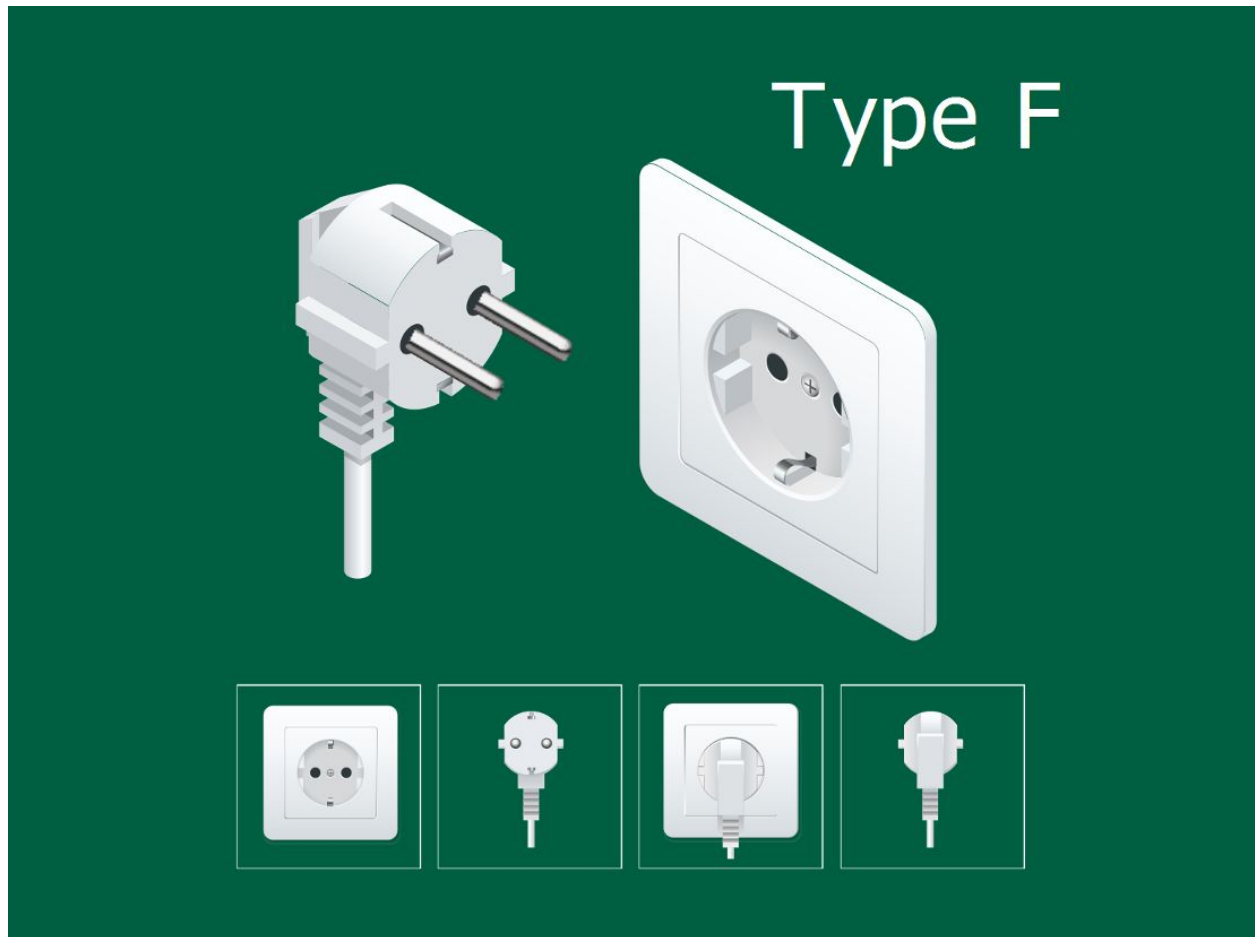
## Weather

At the end of October weather in Ferrara is usually not too cold. The temperature may vary between 15°C and 25°C during the day. It might rain, so prepare your umbrellas, just in case.

## Electricity

In Italy all plugs provide 220V 50Hz AC power, which should be good for most european equipment, but probably also for other countries, as most devices today have power adapters that can be used with a wide range of voltage power.

In most places you'll find two different types of sockets:



**Type F:** standard euro socket, also known as Schuko, will fit also type C (phone chargers) and type E (French) plugs. Even if in use, it is not very common and it is not guaranteed that you'll have one of these in the room.

# Type L



**Type L:** also called Italian socket, it is the most common you'll find in hotel rooms. It will also fit Type C plugs (most common for phone chargers), but if you have a Type F plug (most common in laptops), you will need an adapter. There is also a 16A version of this, which has thicker and more spaced prongs, and is practically useless as there are currently no devices that use that plug. It is not very common any more, but don't be surprised if you find one and your phone charger doesn't fit.

# Getting around Ferrara

Ferrara is quite small and it actually allows you to easily walk around the whole city center. Crossing it entirely takes about 20-25 minutes, and you will mostly never need to do that.

Nevertheless, your two other main options are bike and bus.

## Bike

Renting a bike is easy, since you can use the bike-sharing service Mobike. <https://mobike.com>

## Bus

The public Bus system is usually efficient, though in peak traffic hours the trip might be delayed.

The bus company website has a Google Transit based service that can be used. It is only available in Italian, but shouldn't be difficult to understand: <http://www.tper.it/transit>. Its default city is Bologna, because the Bus company is the same (TPER), but you can look up Ferrara addresses.

To use the bus there are mainly two options:

1. Hourly ticket: this tickets can be used to travel on different buses for 75 minutes. They can be bought in all newsstands and tobacco shops and costs 1,30 € and must be validated after getting on the bus. They can also be bought directly on the bus, but it will cost 1,50 € and can be bought only with coins from a ticket machine that will not provide change. In shops you can also find a 10 tickets carnet for 12 €, that can be shared by different people, just ask for a "City pass"; it looks like a single ticket, but can be validated 10 times.
2. Daily ticket: this is valid for 24 hours from the moment you stamp it on the first bus you get on and can be bought in the same shops for 3,5 €.

## Uber

Unfortunately Uber is not operative in Ferrara.

## Car

If you plan to move around the city by car here are some useful information. Most of the city historical center is accessible only by residents. You will find specific signs to tell you where you can't go, and there are cameras that will register cars entering limited traffic zones.

Parking is available all around the city. In most streets near the city center there is metered parking. Wherever you see blue lines you'll need to find a parking meter to pay for the stay. Fare is different depending on city areas. Parking is usually free on Sundays and holidays and payment is due only in specific hours of the day (usually not during the night). The meter will give you a receipt you have to put in the car visible from the front.